

Grievance Redressal and Counselling Cell

Grievance Redressal Policy

“What more can a higher education institution cultivate than a congenial atmosphere for young minds to evolve and cut out a firm personality that caters to needs and demands of a civic society in its course of development!”

Keeping with this idea, the Grievance Redressal and Counselling Cell (GRCC) of the college functions in such a way that every student is groomed the right way towards qualitative enrichment. The Cell formulates a policy that encapsulates this. KSMDB College is a student- friendly institution that leaves no stone unturned for nourishing the academic experience of students here.

The Grievance Redressal Cell is a forum that includes 7 members, including the Principal as

Ex- officio member. Members are selected giving due emphasis to seniority and equal gender representation.

The GRCC has as its function the task of addressing grievances of students and staff. It also discharges Counselling(internal as well as external, if required) responsibility.

Chief Functions of the Cell

- 1) Academic grievance- Addressing issues raised by students on academic matters eg. faculty skill in teaching effectively, evaluation etc.
- 2) Irregularities in administrative support
- 3) Discrimination on the basis of caste, religion, gender etc.
- 4) Lack of facilities for students(especially for online learning)
- 5) Student conflict
- 6) Staff grievances

The tenure of a committee is two years.

- In addition to this individual and group Counselling sessions are conducted, if required, for the students. External experts are hired for the case, if needed.

The students can submit their grievances through a customised link given in the college website under online services: <https://ksmdbc.ac.in/online-services/>

Grievance Submission Link <https://forms.gle/Pr3FmqWG42PXfFg78>

email id of Grievance Redressal cell: cgrc@ksmdbc.ac.in